



### **Course cancellation and retake policy**

1. The subscription fee to group sessions as well as for the "Private" and "Duo" are not refundable or transferable, unless you need to cancel for an important medical reason.
2. The "Essential" and "Evaluation" packages as well as our "Private" and "Duo" classes are valid one year. They are subject to our cancellation policy.
3. Our group sessions are scheduled on 8 or 9 weeks (visit our website to view the schedule of our sessions).
4. It is possible to cancel or reschedule your appointment or group class if you notify us at least 24 hours in advance otherwise your class will be charged.
5. In case of notice of absence before the 24 hours delay, your group class will be kept (reserved) in bank and can be retaken within the session of 8 or 9 weeks. Missed classes cannot be transferred to another session or another person. In addition, we recommend that you retake your classes as soon as possible to avoid the engorgement of the end of session (the availability of the desired class is not guaranteed because the places are limited.)
6. For an enrollment of 1 class / week to a group session, the number of retake permitted is 3 maximum.
7. For an enrollment of 2 classes / week to a group session, the number of retake permitted is 5 maximum.
8. For an enrollment of 3 classes / week to a group session, the number of retake permitted is 7 maximum.

### **Goa Pilates team**



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